



GEORGIA ASSOCIATION OF COMMUNITY SERVICE BOARDS
DATA ANALYTICS COMMITTEE
DECEMBER 16TH, 2025
VIRTUAL MEETING MINUTES



X = present.

<input checked="" type="checkbox"/> Chair- Tammy Conlin - Advantage	<input checked="" type="checkbox"/> Legacy – John Milne	<input checked="" type="checkbox"/> GACSB CEO - Vanessa Cameron
<input checked="" type="checkbox"/> Vice Chair- Angela Holt – Middle Flint	<input checked="" type="checkbox"/> Bridge Health -- Kelly O'Bryant	<input checked="" type="checkbox"/> GACSB Executive Assistant – Arienne Hall
<input checked="" type="checkbox"/> Advantage – Laura Alexander	<input checked="" type="checkbox"/> McIntosh Trail- Thomas Skurja	<input checked="" type="checkbox"/> GACSB Data Analyst - Glyn Thomas
<input checked="" type="checkbox"/> Aspire -- Lee Pavlik	<input checked="" type="checkbox"/> Middle Flint – Jonathan Yngayo	
<input checked="" type="checkbox"/> Avita- Anne Campbell	<input checked="" type="checkbox"/> New Horizons -- Sherry Raya	
<input checked="" type="checkbox"/> Clayton Center –	<input checked="" type="checkbox"/> Oconee- LaTanya Keaton	
<input checked="" type="checkbox"/> CSB of Middle Georgia- Stephen Smith	<input checked="" type="checkbox"/> Pathways- Jade Benefield	
<input checked="" type="checkbox"/> Claratel – Chatele' Chester	<input checked="" type="checkbox"/> Pineland- Billie – Sue Durden	
<input checked="" type="checkbox"/> Douglas County – Patricia Henry	<input checked="" type="checkbox"/> River Edge- Christy Hallman	
<input checked="" type="checkbox"/> Gateway – Whitney Eddins	<input checked="" type="checkbox"/> Serenity- Michelle Broadwater	
<input checked="" type="checkbox"/> Georgia Pines- Nicole Cromer	<input checked="" type="checkbox"/> Unison –Shonda Miller	
<input checked="" type="checkbox"/> Highland Rivers - Jared Marlin	<input checked="" type="checkbox"/> View Point Health- Gillian Mitchell	

GUESTS: Shirain Banner, Shaconna Branch, Susan Gallagher, Bryan Hoffman, Brian Holloway, Jonas Norman, Tiffany Soutar, Ariel Valencia.

DISTRIBUTION: Agenda 12-16-2025, Minutes 11-18-2025, CSB network numbers served FY 2019 to FY 2025.

Agenda Items	Discussion	Action/Resolution	Responsibility	Due Date
Welcome/Call to Order	Tammy Conlin, Committee Chair, called the meeting to order at 1.03 pm.			
Roll Call	The meeting was quorate with 15 voting members and 8 guests present.			
Approval of Agenda	Stephen Smith proposed that the agenda be approved as submitted. Jonathan Yngayo seconded. Motion carried.			
Approval of Minutes	Nicole Cromer proposed that the minutes of the Committee meeting held on 11-18-2025 be approved as submitted. Shonda Miller seconded. Motion carried.			
Data for GACSB FY26 - FY28 Strategic Plan	No official data assignments yet received from GACSB Standing Committees: PIP Committee will need data on numbers served, their demographics, and on positive impacts of CSB services. Arienne Hall reported that GACSB Exec Director (Vanessa Cameron) was working on a one-page briefing document.	Briefing document to be reviewed and discussed further at next Data Analytics Committee Meeting on January 20 th , 2026		

Measurement Based Care – PHQ-9 Pilot	The Outcomes Work Group reported on their pilot outcomes project using an Excel template for collecting aggregated PHQ-9 scores from adults served in FY 2025. So far 9 CSBs have provided data. The Committee reviewed charts of aggregated scores showing that on average clients' PHQ 9 self-assessment scores declined over time in treatment, reflecting remission of depression.	Offer the template to other CSBs for their FY 25 PHQ-9 scores and invite their participation in a forum to review lessons learned. Schedule a forum to review findings. It was agreed to schedule the forum and send out meeting invitations for 1:00 pm on January 13, 2026	Glyn Thomas	12-30-2025
Organizational Climate Survey for FY 2025	HR Directors are currently implementing the survey – with a closing date of December 31 st , 2025, after which Glyn will calculate benchmarks and prepare reports.	HR Directors who want a progress update on numbers of survey responses submitted so far should email Glyn Thomas.		
Annual Finances and Staffing Surveys for FY 2026	The Committee at its October meeting had agreed that it would be advantageous to split the questions about totals of clients served from the rest of the annual Survey – and invite early responses to the client totals questions. Twenty CSBs have now reported their numbers served in FY 2025, and Glyn Thomas presented charts of the numbers of clients served by the CSB network from FY 2019 to FY 2025. The Committee noted that numbers of Adults with MH and SUD served by CSBs had declined over that period, and the Committee discussed possible reasons for the decline: staffing shortages, inadequate reimbursement rates, and more clients using other sources of treatment and support.	Seek data / evidence for the possibility that more adults seeking help and treatment for behavioral health problems were going to emergency rooms instead of CSBs.	Glyn Thomas	01-20-2026
State Health Benefit Plan – funding and costs for CSBs	The CFO Focus Group are collecting data on the costs to CSBs of participation in the State Health Benefit Plan (SHBP) and the funding received from DBHDD to help pay for that participation. The goal is to determine if CSBs overall receive adequate funding to cover the costs of participation in SHBP, and whether there are differences in	Remind CFOs of 8 CSBs who have not so far responded to submit their SHBP costs and funding totals to Glyn Thomas for FY 25 by January 9, 2026 in time for discussion at the CFO Focus Group meeting on January 23, 2026	Glyn Thomas	01-05-2026

	the extent to which DBHDD compensates CSBs for the expense of SHBP.			
GACSB SPQM User Group	The December SPQM User Group reviewed variation in average client time for assessments -and physician E&M services which indicates potential for efficiency gains and / or audit compliance risk. Members of the GACSB Clin Ops Committee were invited to the SPQM User Group meeting (12-09-2025) to participate in the review.			
Next meeting	January 20, 2026, at 1.00 pm.			
Adjournment	The meeting adjourned at 1.29 pm			